

PROFESSIONAL QUALIFICATIONS

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| MBA Degree | 2010 |
| Hanze University of Applied Science, Groningen, Netherlands | |
| Master of Engineering (Chemical) - (6.4/8.0 CGPA) | 1997 |
| Indian Institute of Science, Bangalore | |
| Bachelor of Engineering (Chemical) - (80% marks obtained) | 1995 |
| Utkal University, Orissa | |

PROFESSIONAL WORK EXPERIENCE

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| Infosys Technologies Ltd, Netherlands | |
| Senior Project Manager | 2007 – Present |

Client Accounts:

Largest Insurance client of Infosys in the Netherlands.

Key Domain Experience:

IT Program & Project management – Program Governance, Risk Management, Requirement, Scope & Change management, Project planning Scheduling & task management, Team development, Project Budgeting & cost management, Knowledge & Transition management. Software Engineering, Software development (waterfall, iterative, agile), Software testing. Software Quality process (CMMI), Enterprise Architecture.

Key Responsibilities:

Manage Program of 10+ IT projects in the domain of Application development, Application support, Technology migration, Reengineering and IT consultancy across a wide range of technologies including Mainframe, .Net, J2EE, Cordys, Doc-1, WMB, Cognos and Datastage with stringent service levels and commitment of on - time delivery to clients.

Project delivery (end to end) including Program Governance, Stakeholder management, Risk management, Cost management, Scope, Quality, Capacity and Change management.

Execute projects using Global delivery model with a multi-cultural team of 80+ employees located across India and Netherlands.

Customer Relationship Management & Business development.

Key Accomplishments:

Achieved 100% on time within budget delivery of projects by implementing robust risk & quality management frame work.

Achieved 30% cost reduction of maintenance & support projects by implementing global delivery execution and by implementing productivity and quality management best practices.

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| Infosys Technologies Ltd, Mauritius DC | |
| Senior Project Manager | 2005 to 2007 |

Client Accounts:

Product customization for a European Insurance company.

Technology migration projects for a leading Belgian Insurance company.

Application maintenance and support for a leading retailer in France.

Key Domain Experience:

Project planning, schedule & budget management, scope & change management, Stakeholders management, Risk management, People management and knowledge management, Quality

management including CMMI, Six sigma & lean process.

Key Responsibilities:

Managed and oversaw all IT projects, executed by a team of 60+, which included application development and maintenance, product customization and technology migration.

Institutionalized IT support, development and management process by implementing best corporate & Industry practices for Software development, Project management, and Quality processes that led to timely, delivery of IT projects.

Supported Government of Mauritius (ICT Ministry and Mauritius University) by sharing knowledge and resources for improving IT project delivery skills at Mauritius.

Key Accomplishments:

Implemented comprehensive Quality management & Knowledge management processes, resulting in enhancing the quality of projects delivered by 50% and ultimate customer satisfaction.

Achieved 20% improvement in productivity and 10% gain in schedule implementing factory model for technology migration program.

Infosys Technologies Ltd, Mauritius DC

2003 to 2005

Project Manager

Client Accounts:

Application development & maintenance project for a large European Insurance company.

Key Domain Experience:

Project management, Project planning, Execution, Software development life cycle, Quantitative project management, Scope & change management. Software development estimation techniques.

Key Responsibilities:

Managed Project application development & support services along with a team of 20+ members distributed across India, Mauritius & the Netherlands

Applied robust change, quality and risk management processes, to the project marred with quality & schedule issues and brought the project back on track within 4 months after takeover.

Enhanced client's confidence and team motivation by implementing strategic stake holder management framework. Revisited Service level agreement, governance structure and communication structure to win back client's confidence.

Key Accomplishments:

Achieved 100% SLA compliance, within 3 months of setting up service level agreement, resulting in absolute client satisfaction.

PREVIOUS WORK EXPERIENCE

Project Manager - Infosys Technologies Ltd, Bangalore & Lugarno

2001 to 2002

Programmer Analyst - Infosys Technologies Ltd, Bangalore & UK

1999 to 2001

Developer - Infosys Technologies Ltd, Bangalore & UK

1995 to 1999

PERSONAL INFORMATION

Date of Birth : XXXXXX

Marital Status: XXXX

Nationality : XXXXX

Work Permit : Netherlands & India

References: Available upon request.